Section A: General information

A1. **Please select in which year you started using Monero:**

2014 ☐

2015 ☐

2016 ☐

2017 ☐

2018 ☐

A2. **Select all platforms which you use to access Monero from**

Windows ☐

Linux ☐

MacOS ☐

Android ☐

iOS ☐

A3. **Select all services or apps which you use to access Monero with**

Official Monero GUI wallet (client with graphical user interface) ☐

Official Monero CLI wallet (command line client) ☐

Other desktop client ☐

Monerujo (Android) ☐

Freewallet (Android) ☐

Other Android wallet ☐

Cake Wallet (iOS) ☐

Freewallet (iOS) ☐

Other iOS wallet ☐

MyMonero (online wallet) ☐

XMRwallet (online wallet) ☐

Other online wallet ☐

Section B: Monero Usage

B1. **Select main reasons why you use Monero (all that apply):**

As an investment ☐

Hobby/interested in technology ☐

Fungibility ☐

Anonymous features ☐

To support the Monero project ☐

Recommended by a friend ☐

Secure storage of value ☐

Easy way to transfer funds without anyone knowing ☐

To accept Monero as a form of payment ☐

Other ▼

Other

[   ]

B2.   How often do you make transactions on the Monero network?

At least once a day ☐

At least once a week ☐

At least once a month ☐

At least once every six months ☐

At least once a year ☐

Less than once a year ☐

B3.   Do you evaluate yourself as HODLer?

Hodl is an intentional misspelling of the word "hold," which is used among cryptocurrency enthusiasts when encouraging traders to resist the urge to sell one's holdings in response to market fluctuations. Following the term's surge in popularity online, the backronym "hold on for dear life" was subsequently attributed to the term.

Yes ☐

No ☐

B4.   For what services do you use Monero as payment option? Please check all that apply.

Subscription services ☐

Coffee shops, restaurants, bars ☐

Donations ☐

Art ☐

Electronics ☐

Travelling	☐
E-shops	☐
Darknet markets	☐
Drugs	☐
Poker and other gambling sites	☐
Gift cards	☐
Illegal usecases	☐
VPN services	☐
Hosting and other IT services	☐

B5. Do you mine Monero?

Yes ☐

No ☐

B6. Have you ever been affected by malicious Monero software e.g. web mining, malware miners, cryptolockers demanding payments in Monero

If you don't know, leave no answer.

Yes ☐

No ☐

B7. Please select on the scale how much do you agree with following sentences:

	strongly agree	agree	neutral	disagree	strongly disagree
Monero is easy to use	☐	☐	☐	☐	☐
Main reason to use Monero is anonymity	☐	☐	☐	☐	☐
Monero is fungible	☐	☐	☐	☐	☐
Monero is not centralised	☐	☐	☐	☐	☐
Monero's main usecase is darknet	☐	☐	☐	☐	☐
Websites mining Monero are harmful	☐	☐	☐	☐	☐
There are many scams around Monero	☐	☐	☐	☐	☐
Monero as crypto, is undervaluated	☐	☐	☐	☐	☐
Monero has a wide fluctuation of price	☐	☐	☐	☐	☐

	strongly agree	agree	neutral	disagree	strongly disagree
ASICs are bad for Monero	☐	☐	☐	☐	☐

B8. Monero anonymity usage

	Yes	Uncertain	No
Do you think that Monero transactions are anonymous?	☐	☐	☐
Do you think that noone else can see your balance in wallet?	☐	☐	☐
Do you use Kovri to access Monero network?	☐	☐	☐
Do you use Tor to access Monero network?	☐	☐	☐

B9. If you had the power to make Monero better in one exact thing, what would it be?

Usability ☐

Security ☐

Marketing ☐

Other ▼

Other

[ ]

Section C: Monero key and coin management

C1. Please select all type of wallets that you use:

Hot wallet ☐

Cold wallet ☐

View-only wallet ☐

Exchange-based wallet ☐

Web wallet ☐

Air-gapped wallet ☐

Paper wallet ☐

Hardware wallet ☐

Other ▼

Other

C2. **Is your wallet encrypted?**

Yes ☐

No ☐

C3. **Is your walled backed up?**

Yes ☐

No ☐

C4. **Did you ever needed to retore your wallet?**

Yes ☐

No ☐

Section D: Monero and malicious things

D1. **By which type of malicious software were you affected?**

Mining malware ☐

Ransomware ☐

Website mining script ☐

Malware that hijacks clipboard ☐

Other ▼

Other

D2. **Which platform was affected?**

Windows ☐

Linux ☐

MacOS ☐

Android ☐

iOS ☐

Other ▼

Other

[ ]

D3. Please select how did you discovered that you are affected by malicious software:

Slow system, high resource usage ☐

AV detection ☐

Unusual behavior ☐

Loss of data ☐

Loss of crypto ☐

App crashing ☐

Unusual power draw, temperatures ☐

Other ▼

Other

[ ]

D4. What steps did you take to get rid of this problem?

Malicious software removal by AV ☐

Malicious software removal by special utilities ☐

Wiping the system and clean install ☐

Restore from backup ☐

Manually removing malicious software ☐

Other ▼

Other

[ ]

D5. **Did you change your habbits after dealing with this?**

Change in AV software ☐

Backups, backups, backups ☐

Updated software ☐

Updated OS ☐

Carefully checking software sources ☐

I did not ☐

Other ▼

Other

[ ]

Section E: Monero recovery

E1. **What was the reason for recovering the wallet keys?**

Hardware issue - disk failure, raid controller problem, ... ☐

Software issue - filesystem corruption, keys corruption, ... ☐

Malicious problem - malware, security breach, ... ☐

User error - device lost, files deleted, ... ☐

Other ▼

Other

[ ]

E2. **Which storage media did you use to recover your wallet from?**

Hard drive backup ☐

Cloud ☐

Optical disc ☐

Flash drive ☐

Paper or other non-electronic means ☐

I remember my mnemonic seed ☐

E3. **Were you successfull in recovering your keys?**

Yes ☐

No ☐

Section F: Special question set for miners

As you selected that you are a miner, could you please, after you complete this questionnare also fill out one for miners?

Click now on the link as it will be opened in new tab and you can fill it out later.

Section G: Demographics

G1. **Which gender are you?**

Female ☐

Male ☐

G2. **In which age group are you?**

Under 12 years old ☐

12-17 years old ☐

18-24 years old ☐

25-34 years old ☐

35-44 years old ☐

45-54 years old ☐

55-64 years old ☐

65-74 years old ☐

75 years or older ☐

G3. **Please select your highest achieved level of education:**

Did not complete High School ☐

High School graduate, diploma or the equivalent (for example: GED) ☐

Some college credit, no degree ☐

Trade/technical/vocational training ☐

Associate degree ☐

Bachelor's degree ☐

Master's degree ☐

Professional degree ☐

Doctorate degree ☐

Not sure ☐

G4. **Please select the most apropriate...**

	Yes	Uncertain	No
Study or work in IT related field	☐	☐	☐
Interested in modern technologies	☐	☐	☐
Privacy is an important thing	☐	☐	☐